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WE TRACK 24/7 Reg. No. 2011/136793/07 PO Box 1333 Durbanville Cape Town 7551 Tel: 086 111 7673 Fax: 021 975 2477 E-mail: info@wetrack247.co.za

VEHICLE TRACKING & GSM SERVICES CONTRACT

This form, duly completed, including Addendum A (Required Services) and the Terms and Conditions, forms part of the contractual agreement entered into by and between the SUBSCRIBER named and identified in the following lines, and We Track 24/7 (hereafter referred to as WT24/7). When completed, please fax your form to 021 975 2477.

1. Private individuals (Please include a copy of the relevant ID and bank statement)							
Title	First name Surname						
ID No.							
Employer	Tel no.						
Insurance co./Broker	Policy no.						
Marital status (tick)	Single Married COP ANC with Accrual ANC no Accrual						
Name of spouse	Spouse's ID						
2. Businesses /	Companies (Please include all relevant documentation)						
Company name	Contact person duly authorised by the company						
Registration no.	VAT no.						
Insurance co.	Policy no.						
3. Invoicing info	ormation						
Postal address							
	Code						
Physical address							
Г							
	Code						
Tel no.	Code Fax						
Tel no.							
L	Fax						
Cell no.	Fax						
Cell no.	Fax E-mail						
Cell no.	Fax E-mail egistration details (Please include a copy of the vehicle's registration papers or licence disc)						

5. Authorise	ed user details
Primary user	ID no.
Tel no.	Cell no. Polling access required? YES NO
User name:	Password
Secondary user	ID no.
Tel no.	Cell no. Polling access required? YES NO
User name:	Password
Third user	ID no.
Tel no.	Cell no. Polling access required? YES NO
User name:	Password
	uires WT24/7 to react to alarms from the vehicle and respond to telephonic requests for information/service from orised users named below, who are to have cellular phone access to the secure unit and information.
Subscriber signatur	e Date D M M Y Y
6. Debit ord	er authorisation (Please attach a copy of a cancelled cheque or header of your bank statement)
Account holder	Bank Account no.
Branch	Branch code
Account type	Payment date: 1 st day of the month
	owledge acceptance of the above services and costs, and authorise WT24/7 or its cessionary in terms of the (ING & GSM SERVICES CONTRACT to draw against my/our banking account (details indicated above),
Name	Signature

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Date	D	D	Μ	Μ	Υ	Υ		
Name							Signature	
Date	D	D	M	M	Υ	Υ		
		1						

7. Declaration

The subscriber warrants that the above information is true and correct and, by his/her/their signature acknowledges entering into a VEHICLE TRACKING & GSM SERVICES AGREEMENT with WT24/7, on WT24/7's standard Terms and Conditions as provided in this contract and further acknowledges that he/she is authorised to undersign and enter into this agreement.

Name							Signature	
Date	D	D	Μ	Μ	Υ	Υ		
Name							Signature	
Date	D	D	M	Μ	Υ	Υ		

Required services

The subscriber wishes to receive the following selected services:

Plan (36-month contract)

Plan*	Option 1		Option 2	Initial	
	Price (VAT inclusive)	Quantity	Price (VAT inclusive)	Quantity	
We Smart 3G	ТВА		ТВА		
We Smart	R1 999 + R149pm		R999 + R199pm		
We Lite	R1 799 + R149pm		R799 + R199pm		
We Lite Mini	R1 599 + R149pm		R599 + R199pm		
We Bike	R1 899 + R149pm		R899 + R199pm		
We Can	R1 999 + R169pm		Not available		
We Go	R1 499 + R129pm		Not available		
We Portable	R1 499		R149pm		

* All units stay the property of We Track 24/7 and must be returned.

Accessories

Accessory	We Smart 3G Coming Soon	We Smart	We Lite	We Lite Mini	We Bike	We Can	We Go	We Portable	Price	QTY	Initial
Unit tamper	\$	\$	\$	¢	\$				R399 + R10pm		
Tom Tom / GARMIN Integration	۵	٠							POA		
OBD	¢	\$	۵			۵	\$		R799 + R30pm		
OBD II Extension Cable	¢	۵				\$	\$		R399		
Fuel Sensor	¢	*							R1 999 + R20pm		
Temperature Sensor	*	\$	*						R1 499 + R30pm		
Radio Frequency Identification (RFID) Reader / ANTI HIJACK	۵	٠	٠						R799 + R30pm		
Radio Frequency Identification (RFID) Tag	۵	٠	۵						R69 each		
Barcode Reader	\$	٥							R899 + R20pm		
MDT M7 / M7+	۵	\$	۵						R1 799 + R30pm		
Interactive Hands- Free Voice Kit (Speaker & Microphone with RF Receiver)	\$	\$							R499 + R35pm + R114 once-off		
Radio Frequency (RF) Dialer & Receiver	¢	۵							R399 + R10pm		
PUSH BUTTON 24-hr Assist	۵	۵	۵	\$	٠				R199 + R10pm		
Remote 24-hr Assist Button	٥	¢	\$	\$	۵				R499 + R10pm		
Relay for Immobilizer	\$	\$	*	\$	\$				R399 + R20pm		
Online CCTV 3G	\$								POA		
Park Alarm	\$	\$	\$		\$				R342 + R25pm		

* All per month pricing is subject to a 12-month contract (Ts & Cs apply). Prices include VAT

Value-added services

Service	Price (VAT inclusive)	Quantity	Initial
Real-time monitoring by 24-hour control room	R39pm (included in monthly fee)		
SMS alerts	R1 per SMS		
Low battery power down / phone notification	R10pm (included in monthly fee)		
Unit insurance in case of theft	R35pm (Ts & Cs apply)		
Stolen vehicle recovery	R25pm		
Roadside assistance	R16pm		
SIM data from outside South Africa	R25pm		
Schedules	R25pm		
SARS log book	Free		

Optional free reminder service (Send copy of Driver's licence) To be reminded of the following renewals, please specify the renewal date or other details:

Vehicle 1:			
Vehicle registration			
Vehicle licence	Professional Driving Permit (PDP)		
Driver's licence	Service intervals	Every	km
Other (specify details)			

Optional free reminder service (Send copy of Driver's licence) To be reminded of the following renewals, please specify the renewal date or other details:

Vehicle 2:			
Vehicle registration			
Vehicle licence	Professional Driving Permit (PDP)		
Driver's licence	Service intervals	Every	km
Other (specify details)			

Optional free reminder service (Send copy of Driver's licence) To be reminded of the following renewals, please specify the renewal date or other details:

Vehicle 3:			
Vehicle registration			
Vehicle licence	Professional Driving Permit (PDP)		
Driver's licence	Service intervals	Every	km
Other (specify details)			

Optional free reminder service (Send copy of Driver's licence) To be reminded of the following renewals, please specify the renewal date or other details:

Vehicle 4:			
Vehicle registration			
Vehicle licence	Professional Driving Permit (PDP)		
Driver's licence	Service intervals	Every	km
Other (specify details)			

TERMS AND CONDITIONS

1. INTERPRETATION

In this Agreement:

- 1.1 Clause headings are for convenience and shall not be used in this interpretation.
- 1.2 Unless the context clearly indicates a contrary intention, an expression which denotes any gender includes the other genders, a natural person includes an artificial person and vice versa, the singular includes the plural and vice versa and the following expressions bear the meanings assigned to them below and cognate expressions bear corresponding meanings:
- 1.2.1 "Agreement" means this agreement, including the front page, as well as any other annexure from time to time incorporated by reference to this agreement.
- 1.2.2 "Authorised users" means those who may be authorised by the Customer to request position updates in respect of the vehicle from the WT24/7MC or to request immobilisation of the vehicle.
- 1.2.3 "Commencement date" means the date of the installation certificate.
- 1.2.4 "WT24/7" means We Track 24/7 (Registration No. 2011/136793/07).
- 1.2.5 "Customer" means the subscriber who is the person and/or company whose full details are set out on the face of the document, paragraph 1 and/or 2 hereof.
- 1.2.6 "WT24/7MC" means We Track 24/7 Monitoring Centre.
- 1.2.7 "False alarm" means an alarm message sent to a WT24/7MC in respect of a panic alarm, area violation or battery tampering where such a condition is not an actual emergency and the Customer/authorised user has not notified the WT24/7MC in respect thereof.
- 1.2.8 "GSM Service" is the service rendered by a cellular service provider for transmitting location and speed data from the product to an authorised user's cell phone and the WT24/7MC.
- 1.2.9 "Installation certificate" means the certificate issued by a WT24/7 installer certifying that the product has been successfully installed in the vehicle.
- 1.2.10 "Occurrence" means the happening of an event which initiates the recovery process or some other action for which the product is designed.
- 1.2.11 "Prime rate" means the prime rate charged by Standard Bank of South Africa from time to time to its most favoured subscribers on unsecured overdraft accounts in which regard a certificate signed by an official of the said bank stating the interest rate applicable from time to time shall be prima facie proof of such interest rate.
- 1.2.12 "Product" means the WT24/7 Secure range of products to be installed in the Customer's vehicle.
- 1.2.13 "Service" means the package of services detailed in the price list and Stolen Vehicle Recovery and GSM Services contract, with reference to each individual version of the product.
- 1.2.14 "SMS" means Short Message Service.
- 1.2.15 "Subscriber" means client/customer being the party contracting with WT24/7 and the person or entity liable for payment of all the services received from WT24/7.
- 1.2.16 "Subscription charge" means the monthly amount (exclusive of VAT) payable by the Customer for the service as set out on the face hereof.
- 1.2.17 "Territory" means the Republic of South Africa.
- 1.2.18 "User manual" means the user manual in respect of the product to be installed for the Customer on the installation of the product.
- 1.2.19 "VAT" means Value Added Tax payable in terms of the Value Added Tax Act No 39 of 1991 (as amended).
- 1.2.20 "Vehicle" means the vehicle in which the product will be installed.

2. DURATION

This agreement shall commence on the commencement date and shall endure for a fixed period of 36 (THIRTY SIX) months from the commencement date where after it shall continue indefinitely unless and until it is terminated by either party on the giving of 3 (THREE) months written notice to the other party.

3. SUBSCRIPTIONS

- 3.1 The Customer shall pay the monthly subscriptions in advance by way of direct bank debit order to WT24/7 from time to time. WT24/7 shall be entitled to increase the subscription by the giving of not less than 30 (THIRTY) days written notice to the Customer.
- 3.2 Any amounts not paid timeously shall become payable, together with interest thereon and the penalties charged to WT24/7 by the bank, from the date when the amount became due and payable until the date of payment at 2% (TWO PER CENT) above the prime rate.
- 3.3 In the event that a third party is paying the Customer's subscription, this shall in no way limit the Customer's obligation to pay such subscription in the event of the third party failing to do so.
- 3.4 The Customer agrees that the amounts contained in a Tax Invoice issued by WT24/7 shall be due and payable unconditionally in cash on installation or, if the Customer is a Credit Approved Customer, within 30 (THIRTY) days from the end of the month in which the Tax Invoice has been issued by WT24/7.

- 3.5 The Customer may not withhold payment of any amount due in terms of this contract for any reason whatsoever and no extension of time for payment of any amount shall be binding unless agreed to in writing by WT24/7.
- 3.6 The Customer is not entitled to set off any amount due to the Customer by WT24/7 against this debt in terms of the agreement.
- 3.7 The Customer agrees that a certificate issued and signed by any director or manager of WT24/7 or its duly appointed auditors from time to time, whose authority need not be proved, shall be *prima facie* proof of the indebtedness of the Customer at the date of such certificate.
- 3.8 Any printout of computer evidence tendered by any party shall be admissible evidence and no party shall object to the admissibility of such evidence purely on grounds that such evidence is computer evidence or that the requirements of the Electronic Communications and Transactions Act 25 of 2002 have not been met.
- 3.9 The Customer expressly agrees that no debt owed to WT24/7 by the Customer shall become prescribed before the passing of a period of 6 (SIX) years from the date the debt falls due.

4. LIMITATION OF LIABILITY

Whilst WT24/7 shall take every care to ensure that all reasonable efforts are made regarding the product and the service, such product and service can be affected by factors outside WT24/7's control. WT24/7 does not, accordingly, provide any warranty nor accept any liability arising in respect of any failure in the part of WT24/7 or any damage, including any loss of profits, business or revenue, or any consequential loss suffered by the Customer as a result of any failure of the product. The Customer remains responsible for ensuring that the product is comprehensively insured at all times, whether on a rental option or otherwise.

5. CUSTOMER'S RESPONSIBILITY

- 5.1 The Customer should, on a weekly basis, upon prior notification to WT24/7, test the panic and other alarm statuses where applicable with the WT24/7MC to ensure that the product is always in good working order.
- 5.2 In the event of an occurrence and the Customer's vehicle being recovered , should the Customer elect not to collect the vehicle at the scene, he hereby duly authorises the recovery service provider to tow the said vehicle away from the scene at the Customer's risk, that such vehicle will be stored at the Customer's risk and that he/she/it will be liable to the recovery service provider for any storage costs which become payable in respect of the storage of the said vehicle commencing from 24 (TWENTY FOUR) hours after the vehicle has been delivered to the recovery service provider's premises. All costs incurred in this regard shall be for the account of the Customer.
- 5.3 The Customer shall inform the vehicle manufacturer of the fitment of the product where the vehicle manufacturer requires such notification.

6. WT24/7'S RESPONSIBILITY

- 6.1 Whilst every care will be taken by WT24/7 in the installation of the product, no liability shall be assumed of any nature whatsoever by WT24/7 in respect of there being any damage to the vehicle as a result of such installation of the product in the vehicle, prior to or after installation, unless noted on the installation certificate.
- 6.2 WT24/7 shall be responsible for the repair and/or replacement, in its sole discretion, of the product, or any parts thereof at no charge to the Customer during the first 12 (TWELVE) months from the date of installation where the product is found to be defective due to faulty components, workmanship or design, but excluding any tampering, modification, collision and/or other damage sustained by the product outside the control of WT24/7.

7. SUSPENSION AND TERMINATION OF SERVICE

- 7.1 WT24/7 may, at any time, without notice and without incurring any liability whatsoever, suspend the service either in whole or in part in the event of any one or more or all of the following occurring:
- 7.1.1 Technical failure of the GSM network and/or its reporting structures, modifications/maintenance to the GSM network by the GSM service provider.
- 7.1.2 Due to any Government and/or regulatory authority requirement.
- 7.1.3 The GSM provider ceasing to make the network available to WT24/7 or if it stops trading for any reason whatsoever.
- 7.1.4 The Customer defaults in terms of the operating instructions in the user manual or fails to make any payment of any instalment on the due date thereof.
- 7.1.5 WT24/7 is prevented from rendering the service due to force majeure.
- 7.1.6 Any cancellation by either party after the initial period of the contact.
- 7.1.7 Automatically and without prior notice and without liability on the part of WT24/7, in the event of the Customer utilising the service in any manner deemed by WT24/7 in its sole and absolute discretion to be inappropriate (and the Customer hereby indemnifies and holds WT24/7 harmless against any claim that may arise against WT24/7 as a result of such improper use of the service). Automatically, further, if the Customer or authorised user misuses the system.
- 7.1.8 The Customer, failing to inform WT24/7 in writing within 7 (SEVEN) days after the change of any Director, Member, Shareholder, Owner or Partner or address or the alienation by the Customer of its business, and failure to give such notice shall constitute a material breach of this

Agreement by the Customer to which WT24/7 shall have the right at its sole discretion to cancel the Agreement, alternatively, to withdraw any credit facility advanced to the Customer and demand payment of any amount then outstanding by the Customer in full.

8. ADDITIONAL CHARGES

- 8.1 The Customer shall be liable for all additional charges in respect of the de/reinstallation of the product, any false alarms after the third one for any specific month, incident reports, testing the secure units, etc.
- 8.2 Additional ground recovery after the 1st recovery per vehicle per month will be charged at R500 + VAT per hour. This will be for the account of the Customer.
- 8.3 In the event that the Customer utilises the international roaming facility, he will be liable for the additional costs incurred by SMS/GPRS transmissions made while outside of the territory.
- 8.4 The Customer shall be entitled to request the number of reports, transmit the number SMS's and have a maximum data transfer per month as set out in the contract or user manual as the case may be. Any usage in excess to the allowable amount per month will be charged as per Standard Rates of WT24/7 for such excess.
- 8.5 Installations are to be performed at WT24/7 branches or approved fitment centres. Where on site installations are agreed upon, travelling in excess of a 100km round trip will be charged at R2.75/km.
- 8.6 All additional charges shall be payable by the Customer in terms of the Standard Rates of WT24/7 for any goods and services rendered then charged by it to its usual customers, which rates may be obtained on request.
- 8.7 The Customer shall be entitled to an agreed number of SMS's in order to obtain information per month. In respect of a Secure test and emergency poles shall be charged at the usual rate charged by WT24/7. In the event that a Customer exceeds the allowable monthly usage, then such Customer shall be charged for such extra usage as provided for in Clause 8.6.

9. CESSION AND DELEGATION

The Customer may not delegate, cede and/or in any other way deal with the product and/or this contract without WT24/7's prior written approval.

10. OPERATION IN TERRITORY

The Customer acknowledges that the product will only operate in the territory in the event that a GSM network of the GSM service provider is available and obtaining a signal in the area where the vehicle is being operated.

11. OWNERSHIP

- 11.1 Ownership in the Sim card and connected GSM subscription shall always vest in WT24/7.
- 11.2 All unit/s stay the property of WT24/7 and must be returned.

12. GENERAL

- 12.1 This document contains the entire agreement between the parties and neither of them shall be bound by any undertakings, representations, warranties, promises and the like not provided herein and no alteration or addition to this agreement shall be valid unless agreed to by both parties, reduced to writing and signed by the Customer and a duly authorised representative of WT24/7.
- 12.2 In the event that WT24/7 institutes any legal proceedings of any nature whatsoever against the Customer arising out of this agreement, the Customer shall be liable to pay all the legal expenses of WT24/7 on the attorney and own client scale, including but not limited to any tracing fees, collection charges, valuation fees or any other costs WT24/7 may incur in respect of such an action.
- 12.3 The Customer agrees that WT24/7 will not be required to furnish security in terms of Rule 62 of the Rules of Court of the Magistrate's Courts or in terms of Rule 47 of the Law of the Supreme Court 59 of 1959.
- 12.4 Any document shall be deemed duly presented/delivered to and accepted by the Customer (i) within 5 days of prepaid registered mail to any of the Customer's business or postal addresses or to the personal address of any director, member or owner of the Customer; or (ii) within 24 hours of being faxed to any of the Customer's fax numbers or any director, member's or owner's fax numbers; or (iii) on being delivered by hand to the Customer or any director, member or owner of the Customer; or (iv) within 48 hours if sent by overnight courier or (v) within 7 days of being sent by surface mail; or (vi) within 24 hours of being e-mailed to any e-mail address provided by the Customer.
- 12.5 The Customer chooses its address for any notification or service of legal documents or processes as the business address or the physical addresses (domicilium citandi et executandi) of any Director (in the case of a company), Member (in the case of a close corporation) or of the Owner(s) or Partner(s).
- 12.6 The Customer undertakes to inform WT24/7 in writing within 7 days of any change of Director, Member, Shareholder, Owner or Partner or address or 14 days prior to selling or alienating the Customer's business and failure to do so will constitute a material breach of this Agreement. Upon receipt of such written notification, WT24/7 reserves the right, at its sole discretion, to withdraw any credit facility advanced to the Customer.
- 12.7 The Customer hereby consents to the storage and use by WT24/7 of the personal information that it has provided to WT24/7 for establishing its credit rating and to WT24/7 disclosing such information to credit control companies, banks and other institutions involved in rating credit. The Customer agrees that WT24/7 will not be held liable for the good faith disclosure of any of this

information to such third parties and that no further specific consent needs to be obtained for the transfer of such information to a specific third party

- 12.8 Each provision of this Agreement is severable from the other provisions. Should any provision be found to be invalid or unenforceable for any reason, the remaining provisions of this Agreement shall nevertheless remain binding and continue with full force and effect.
- 12.9 Any order is subject to cancellation by WT24/7 due to acts of God or any circumstance beyond the control of WT24/7, including (without restricting this clause to these instances): inability to secure labour, power, materials or supplies, war, civil disturbance, riot, state of emergency, strike, lockout, or other labour disputes, fire, flood, drought or legislation.
- 12.10 Any order is subject to cancellation by WT24/7 if the Customer breaches any term of this Agreement or makes any attempt of compromise, liquidation, sequestration, termination or judgement is recorded against the Customer or any of its principals.
- 12.11 Ownership in all goods sold remains the property of WT24/7.
- 12.12 In the event that the subscriber is a legal entity, the signatory acknowledges that the legal entity has given the necessary resolutions and permission to enter into the agreement with WT24/7

13. INDEMNITY

- 13.1 The Customer hereby indemnifies WT24/7 against any claims for damage to the vehicle resulting from a refusal on the part of the vehicle manufacturer to honour the vehicle warranty or maintenance plan, which refusal is based on the product having been fitted to the vehicle.
- 13.2 The Customer indemnifies WT24/7 against any claims for damage to the vehicle which are not covered by the vehicle manufacturer's warranty, and which can be linked to the Product installation and/or functioning.
- 13.3 Where the Customer has selected the immobilisation option, he acknowledges that neither WT24/7, its subsidiaries or affiliates accepts or shall have liability of whatever nature and howsoever arising in respect of any claim, damages, loss, expense, injury or loss of life which may occur directly or indirectly as a result of the immobilisation function functioning, not functioning or malfunctioning.

14. BREACH

In the event that the customer fails to pay any amount due in terms of this Agreement, or is in breach of any other term of this Agreement and after having received due notice thereof from WT24/7 and failing to remedy such breach within 7 (SEVEN) days thereof, then and in that event WT24/7 shall be entitled:

- 14.1 to immediately institute action against the Customer claiming from the Customer the full balance outstanding in respect of any uncompleted portion of the initial period of 36 (THIRTY SIX) months, or
- 14.2 to cancel the Agreement and take possession of any goods delivered to the Customer and claim any damages suffered. These remedies are without prejudice to any other right WT24/7 may be entitled to in terms of this Agreement, or in Law.
- 14.3 In the event of cancellation by WT24/7, the Customer shall be liable to pay (a) the difference between the selling price and the value of the goods at the time of repossession and (b) all other costs incurred in the repossession of the goods. The value of repossessed or retained pledged goods shall be deemed to be the value placed on them by any sworn valuator after such repossession, and such valuation shall be conclusive proof of the value. If the goods are not recovered for any reason whatsoever, the value shall be deemed to be nil.

15. EXTENDED WARRANTY/MAINTENANCE

If the Subscriber accepts this option, WT24/7 shall maintain and repair the unit, should it break, for the entire period of the agreement at no extra cost, unless circumstances as set out in Clause 6.2 above occur.

16. INSURANCE

If the Subscriber accepts this option, WT24/7 will keep the unit insured against all risks of theft or damage from collision and/ or any other damage sustained by the product for the duration of the contract.

17. TERMINATION

If the Subscriber wishes to terminate this Agreement for any reason whatsoever within the first 30 days, the Subscriber may apply to WT24/7 for such with a cancellation penalty of 50% of the remaining Agreement term plus de-installation costs and return of the tracking unit to WT24/7.

18 SURETY

The signatory hereby binds himself/herself in his/her personal capacity as surety and co-principal debtor in solidum for the due performance of all the subscribers obligations under this Agreement.

Signed at:

On (date): ______ _____Client

Witness

Name and surname of signatory:

ID no.:

Address:

FOR OFFICE USE ONLY							
Subscriber account no.	Fitment centre name]					
Installation certificate no.	Invoice no.]					
Sales representative]					
Private individual	Copy of ID Cancelled cheque / bank statement / payslip Signature & initials]					
Business	Order no. Cancelled Cheque Signatory ID Signature & initials]					
Both	Debit order details verified Subscriber name on all forms]					
Checked & captured by	Date]					

VEHICLES: ADDENDUM TO THE STOLEN VEHICLE RECOVERY & GSM SERVICES CONTRACT

This document serves as an annexure to the "Agreement" as envisaged in item 1.2.1 of the Terms and Conditions of Agreement attached the VEHICLE TRACKING & GSM SERVICES CONTRACT entered into between the Subscriber described above and WT24/7.

Please fax your completed form to 021 975 2477.